

PAYMENT AND CANCELLATION POLICY

A DEPOSIT OF 50% OF THE TOTAL AMOUNT IS REQUIRED IN ORDER FOR US TO CONFIRM YOUR BOOKING. THE REMAINING AMOUNT SHALL BE PAID IN FULL LATEST AT THE START OF YOUR BOOKING.

IF YOU MUST CANCEL OR REBOOK YOUR BOOKING WE RESPECTFULLY REQUEST A MINIMUM OF 48 HOURS NOTICE. CANCELLATIONS OR MISSED BOOKINGS WITHOUT 48 HOURS NOTICE WILL RESULT IN A CHARGE OF PART OR ALL OF THE SERVICE. SOME PICNIC PACKAGES REQUIRES 7 DAYS PRIOR NOTICE OF CANCELLATION OR REBOOK, YOU WILL BE ADVISED BY EMAIL IF THIS IS THE CASE IN REGARDS TO YOUR BOOKING.

WE ALWAYS CHECK WEATHER PRIOR TO MAKE SURE PICNIC CAN GO AHEAD. IF NOT SUITABLE YOU CAN CHOOSE TO POSTPONE(UPON AVAILABILITY) OR CANCEL THE PICNIC.

IF WE NEED TO CANCEL THE BOOKING FROM OUR SIDE DUE TO WEATHER OR OTHER UNFORESEEN CIRCUMSTANCES, DEPOSIT SHALL BE RETURNED. IN THE CASE OF PROBLEMS WITH WEATHER DURING/AFTER YOUR BOOKING STARTED, PLEASE NOTE NO REFUND IS POSSIBLE.

DAMAGES

IF ANY ITEMS ARE DAMAGED OR MISSING, THE PERSON BOOKING THE PICNIC WILL BE RESPONSIBLE FOR THE COST OF THE ITEM(S).

DISCLAIMER

LIMITATION OF LIABILITY

THE PURA BOX (PICNIC BY PURA) AND IT'S EMPLOYEES DO NOT UNDERTAKE ANY LIABILITY AND RESPONSIBILITY OF ANY DIRECT OR CONSEQUENTIAL DAMAGE, COST, INJURY, HARM, LOSS OR ILLNESS ARISING DIRECTLY OR INDIRECTLY THAT MAY OCCUR DURING THE USE OF OUR SERVICES. PERSONAL ITEMS ARE AT ALL TIMES THE SOLE RESPONSIBILITY OF THE PARTICIPANT. WE DO NOT ASSUME RESPONSIBILITY FOR ANY LOSS, INJURY OR DAMAGE TO PERSON OR PROPERTY IN CONNECTION WITH OUR BOOKINGS.



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